

PRESS RELEASE

WebID receives coveted DIQP seal

The Berlin FinTech company receives the coveted DIQP seal for their identification process as well as for their customer service.

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Companies active in Banking, Insurance, Gaming and E-Commerce are in need for quick, safe, legally compliant and audit-proof identification services. And they are increasingly utilizing digital solutions. WebID Solutions GmbH is the international pioneer for Video Ident services. The Berlin based company was awarded the seal "Top Service" by the Deutsches Institut für Qualitätsstandards und –prüfung e.V. (DIQP), the German institute for quality standards and evaluations.

„This award is recognition of the daily efforts and challenges that come with aiming to supply companies globally with a digital solution to easily identify their customers“, Frank S. Jorga, founder and CEO of WebID, comments on the award.

Around 4.7 million identifications have been carried out through the WebID service since market entry of the company in 2014. Currently, numerous national and international companies are utilizing the technology "made in Germany". And up to 15.000 customers are being identified per day in order for them to subsequently be able to open up bank accounts or sign contracts with telecommunications companies, insurances or car rentals online. DIQP has questioned around 800 of these users regarding their experience. The result: WebID received the mark "very good" from its users. „Such a great result is uncommon“, Oliver Scharfenberg, Head of Sales at DIQP, emphasises. DIQP also awarded WebID the best possible mark for their principles and their strategies of service. Additionally, the different aspects of service as well as the development of service was rated especially well. Frank S. Jorga: „I am happy for our agents in our German high-security Video Ident Center. They are doing a terrific job.“

Against the backdrop of the high quality assigned to their service by DIQP, WebID still wishes to further improve in certain aspects - for instance regarding the use of artificial intelligence (AI) for the automated identification of individuals. This AI product, which the digital pioneers at WebID have developed, can be utilized worldwide and in combination with already established identification services. Alternatively, it can be used as an independent verification solution. Jorga: "Only innovations like these can allow us to keep on top of the market, grow and live up to our own aspirations that our users and partners will profit from the best possible quality of our products and services in the future."

About WebID Solutions GmbH:

WebID Solutions GmbH is one of the largest companies and innovators in the areas of digital identities (True Identity), online signature processes in conformity with the law and identification products in Europe. The company was founded in 2012. Due to its invention, WebID is a pioneer in the segment of video identification in conformity with the German Money Laundering Act

(Geldwäschegesetz). The company offers its customers tailor-made solutions for online legitimisation – from age verification to video identification and online contracts.

WebID products fulfil high safety standards and are in conformity with legal requirements. The global company is currently expanding into the USA and India. Some clients include: Deutsche Bank-Gruppe, DKB, Barclaycard, ING, Santander, SpardaBanken, Swisscom, Targobank, Vodafone, ABN AMRO (moneyou), Allianz, MMOGA, AMAG, BAWAG-Group, BNP Paribas, Check24. BAWAG-Group, BNP Paribas, Check24, Deutsche Bank-Gruppe, DKB, ING, MMOGA, Santander, Sparda-Banken, Swisscom, Targobank and Vodafone.

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